

NEO Locks Warranty Registration Policy

Effective Date: Ongoing

At NEO Locks, we are committed to providing you with high-quality, reliable products. To ensure you can take full advantage of your warranty benefits, we offer a simple and straightforward warranty registration process. Please read this policy carefully to understand how to register your product and the benefits of doing so.

1. Why Register Your Warranty?

Registering your warranty ensures:

- Easy access to warranty support and claims.
 - Proof of purchase for warranty coverage.
 - Notifications about product updates, recalls, or special offers.
 - Access to exclusive benefits and customer support.
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2. How to Register Your Warranty

You can register your NEO Lock warranty through any of the following methods:

Online Registration:

1. Visit our warranty registration page: [Insert Website URL].
2. Complete the online form with the following information:
 - Full Name
 - Contact Information (Email and Phone Number)
 - Purchase Date and Place of Purchase
 - Product Model and Serial Number (found on the packaging or product)
 - Proof of Purchase (upload a copy of your receipt or invoice)
3. Submit the form and wait for a confirmation email.

Mail Registration:

1. Fill out the warranty card included with your product.
 2. Attach a copy of your purchase receipt.
 3. Mail the card and receipt to:
NEO Locks Warranty Department
support@neoaccess.in
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3. Warranty Registration Deadline

- Warranty registration must be completed within 3 days from the date of delivery to ensure full coverage. Late registration may result in limited or voided warranty benefits.
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4. What Is Covered Under Warranty?

Your warranty covers:

- Manufacturing defects in materials and workmanship under normal use.
- Specific coverage terms are outlined in the product warranty document included with your purchase.

Exclusions: Damage caused by improper installation, misuse, accidents, unauthorized modifications, or third-party accessories is not covered.

5. Proof of Registration

- Once your warranty registration is successfully processed, you will receive a confirmation email or letter with your warranty ID or registration number.
 - Keep this proof of registration for future warranty claims or inquiries.
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6. Benefits of Registered Products

- **Priority Support:** Faster resolution of warranty claims and technical support requests.
 - **Extended Coverage (if applicable):** Some models may qualify for extended warranties when registered within the specified timeframe.
 - **Exclusive Offers:** Stay informed about discounts, upgrades, or new product launches.
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7. Warranty Claim Process

If you need to make a warranty claim:

1. Contact our support team with your warranty ID or registration number.
2. Provide details about the issue, along with proof of purchase.
3. Follow the instructions provided by our team to process your claim efficiently.

8. Contact Us

For assistance with warranty registration or claims, please reach out to us:
support@neoaccess.in

Policy Updates

NEO Locks reserves the right to modify this Warranty Registration Policy at any time. Updates will be posted on our official website.