

NEO Locks Disclaimer

Effective Date: Ongoing

By purchasing, installing, or using NEO Locks products, you agree to the terms outlined in this Disclaimer. Please read it carefully.

1. Product Performance and Use

- **Proper Use:** NEO Locks products are designed for residential and commercial use as specified on the product packaging or in the user manual. It is your responsibility to ensure that the lock is installed and used in accordance with the instructions provided. Improper installation or usage may result in malfunctions, reduced security, or voiding the warranty.
- **No Guarantee of Security:** While NEO Locks products are designed to provide a high level of security, no lock can guarantee 100% protection against theft, forced entry, or other criminal activities. The effectiveness of the lock depends on various factors, including the door, frame, and installation method.

2. Warranty and Liability

- **Warranty Disclaimer:** NEO Locks products are covered by a limited warranty against defects in materials and workmanship. However, this warranty does not cover damage caused by improper installation, misuse, accidents, or modifications made to the product. For full warranty details, please refer to the warranty section on our website or product documentation.
- **Limitation of Liability:** To the maximum extent permitted by law, NEO Locks is not liable for any indirect, incidental, special, or consequential damages arising from the use or inability to use its products, including but not limited to property damage, loss of profits, or personal injury, even if NEO Locks has been advised of the possibility of such damages.

3. Installation and Use by Third Parties

- **Professional Installation:** We strongly recommend that NEO Locks products be installed by a professional locksmith or qualified technician. Installation by an unqualified person may lead to installation errors that can affect the product's performance and security. NEO Locks is not responsible for damages resulting from improper installation.
- **Third-Party Products and Services:** NEO Locks does not guarantee compatibility with third-party products, including door hardware, electronic systems, or smart home devices, unless specifically stated. Use of third-party products with NEO Locks may cause operational issues or void the warranty.

4. Product Availability and Modifications

- **Product Availability:** NEO Locks reserves the right to modify, discontinue, or update its products at any time without prior notice. We are not responsible

for any changes in product features or availability that may affect your purchase.

- **Product Information:** While we strive to ensure that all product information, including specifications and images, is accurate, errors may occur. We do not guarantee the accuracy or completeness of product descriptions and reserve the right to correct any errors at our discretion.

5. External Links and Third-Party Content

- **Links to Third-Party Websites:** NEO Locks may provide links to third-party websites for your convenience. However, we do not control or endorse these websites and are not responsible for their content, privacy practices, or terms of service. Visiting any third-party website is done at your own risk.

6. No Warranty on External Services

- **Services by Third Parties:** Any services provided by third-party contractors, including installation, repair, or maintenance, are not covered by NEO Locks' warranty. NEO Locks does not accept liability for services provided by third parties, including any damages or issues arising from such services.

7. Legal Compliance

- **Compliance with Local Laws:** You are responsible for ensuring that the installation and use of NEO Locks products comply with all local laws, regulations, and building codes. NEO Locks is not liable for any legal consequences resulting from non-compliance with local codes or regulations.

8. Changes to This Disclaimer

NEO Locks reserves the right to update or modify this Disclaimer at any time. Any changes will be posted on this page with an updated "Effective Date." We recommend that you review this Disclaimer periodically to stay informed about our terms and conditions.

9. Contact Us

If you have any questions or concerns regarding this Disclaimer or the use of NEO Locks products, please contact us at: support@neoaccess.in